

Frequently Asked Questions

Do I need to hire a wedding coordinator?

While our team is here to assist with anything related to the venue, hotel room block or food and beverage, we do require a wedding professional to make all aspects of your day perfect!

What outside vendors do I need to host a wedding at Noelle?

Optional vendors for your event can include: officiant, photographer, videographer, wedding cake, florist, rentals, paper goods or favors, musicians or DJs, and hair and makeup. Noelle does have in-house audio visual and lighting options available at an added cost.

Can we bring outside food or beverage?

We do allow outside wedding cake but all other food and beverage should be purchased through Noelle. Our Culinary Team has created a fantastic menu that will suit your group's needs. We can also create a custom menu based on your event vision! All alcohol must be purchased by Noelle and served in-house per Tennessee Alcohol and Beverage Commission laws. Outside alcohol is not permitted.

Am I able to taste your food before my wedding?

Yes! We offer full menu tastings to all of our booked weddings and rehearsal dinners for up to 3 guests. Tastings can take place Monday-Friday between 11AM-3PM based on our kitchen's availability. All tastings require a 10 day notice and confirmed menu.

What is included in the room rental for Saidee Gallery?

We have tables and chairs to fit a guest count of 120. Our available tables include 60-inch rounds, 6fts, and high boy tables. We have in-house basic white linens available for the 60-inch round tables, any other table linens would need to be rented. Also included are plates, silverware, linen napkins, and glassware, and staffing for your selected menu.

What staff charges are additional?

For any event, the following staff are an additional fee: bartender, cocktail or passing server, coat check attendant or chef attendant.

Does Noelle allow live candles?

Yes, Noelle does permit real or live candles as long as they are enclosed in or on top of glass to catch the wax.

When do I need to final guest count and menus?

The final guest count, menu and all final details are due by noon (12PM CST) 12 days prior to your event date. The final guest count cannot be reduced after this time but can increase slightly. An exact date can be seen on your contract (page 1).

Are the full wedding packages set or can we substitute menu items?

You are welcome to make substitutions – we can customize the menu to fit your needs and preferences. Intimate wedding packages are not customizable, but we do have add-on options for you to choose from!

What is your deposit structure?

30% of your contracted amount is due when you sign the event contract

50% of your contracted amount is due 120 days prior to your event

75% of your contracted amount is due 60 days prior to your event

100% of your contracted amount is due 30 days prior to your event

The total remaining balance is due no less than one week prior to your event after final menu is chosen and guest count is confirmed. All deposits are non-refundable after payment is made.

How long do I have the venue room(s)?

Ceremony space will be available for 1 hour plus set up and breakdown; reception space rental includes 4-5 hours plus set up and breakdown. You will be allowed in the space for set up 2-3 hours prior to the event start time based on your set up needs.

Is there a bridal suite available for use the day of my wedding?

Yes, in addition to the Studio Suite*, we have a space on the Mezzanine that can be used as a bridal suite for Saturday and Sunday weddings.

Is there a complimentary room offered with my wedding event?

We do include a Studio King Suite* for our happy couples for a two-night stay to make your wedding weekend as easy and stress-free as possible. Additional pricing for larger suites and other guest rooms for your wedding night is available upon request.

*Based on \$7,000++ spend (before taxes and service).

Are room blocks available?

Yes, discounts do apply based on hotel availability. We offer contract and courtesy block options to best suit your room block needs!

Can I provide gift bag delivery to guests staying at the hotel?

Yes, there is a \$2 fee to hand the bags to guests at check in, \$5 to deliver to the guest rooms.

What are your parking options?

We do offer valet parking rates for your guests at \$20/car for the wedding. Additional parking options are available at garages around the hotel.